



**HEIDELBERG**  
·FLOORING·

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## **Care and Maintenance, Hard Wax Oil Finish (Collections: Old Town, Chateau, and Custom when applicable)**

Congratulations on installing your new Heidelberg Wood Flooring hardwood plank floor. Your flooring is finished with hard wax natural oil finish. This finish emits zero VOC. Please follow the maintenance guidelines below for optimal performance and esthetics of your new floor. Suggested cleaning and maintenance products may be purchased through your Heidelberg supplier, or by visiting our website, [www.heidelbergwoodflooring.com](http://www.heidelbergwoodflooring.com).

**Ordinary Daily Cleaning:** For everyday cleaning of your Heidelberg Hard-Wax Oiled floor, vacuum your floor using a soft brush attachment.

**Periodic Cleaning:** Heidelberg Hard-Wax Oiled floors can be cleaned with water and Natural Cleaner (retains the matte look).

- 1) Vacuum the floor using a soft brush attachment.
- 2) Pour ¼ cup of Natural Cleaner into a gallon of cold water.
- 3) Dampen a terry cloth mop with the cleaner mixture. Clean a part of the floor. Rinse the terry cloth with clean water and wring it out. Repeat this routine on the rest of the floor. The terry cloth is reversible and machine washable.
- 4) Always use a damp mop, and not a wet mop. Do not leave any water on the floor. Let the floor dry (approx. 15 minutes) before you walk on it. Local stains can be cleaned easily with ready-to-use **LimeSpot Remover**, or **Grease Remover**.

### **First Use:**

- 1) Sweep, dry mop or vacuum floor.
- 2) Apply the soap undiluted with a terry cloth mop. Take care to distribute evenly. Any streaks that are noticeable will disappear after drying. Good ventilation is necessary to insure that the floor will dry within 90 minutes.
- 3) To further increase the sheen level, a second layer can be applied as above, after the first layer is dry.

### **Periodic Cleaning:**

- 1) Sweep, dry mop or vacuum the floor.
- 2) Clean part of the floor. Rinse the terry cloth cover with clean water and wring thoroughly. Dampen the mop with the cleaning solution and clean the next part of the floor. Repeat this routine on the rest of the floor.
- 3) Do not leave surplus water on the floor. Damp-mopping is sufficient. Allow the floor 15 minutes to dry.
- 4) After several cleanings and constant foot traffic the sheen may lose its luster. To restore the sheen level, treat the floor again with the undiluted product.

### **Spot Refreshment:**

- 1) Sweep, dry mop or vacuum floor.
- 2) Spray the product on to the surface. Spread evenly with a cloth. Allow the area 90 minutes to dry.



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## LimeSpot Remover

**Limespot Remover** is a ready-to-use product that removes lime spots, caused by hard water. There are two types of water, hard and soft. Soft water is the most common and will evaporate from the oiled surface without leaving any mark. When hard water evaporates, mineral deposits are left on the surface. If the deposits are left unattended, they become ground into the finish. **LimeSpot Remover** will clean the deposits from the finish.

### Instructions:

- 1) Apply a generous quantity of **LimeSpot Remover** to the spot.
- 2) Allow several minutes for absorption.
- 3) Remove the product with paper towels or a dry cloth.
- 4) Clean thoroughly using a cloth dampened with water.
- 5) For stubborn marks, it is recommended to repeat this method as many times as needed to achieve the desired result.

**Storage:** The product can be stored for up to 12 months. Store in dry conditions and in the original packaging. Do not allow to freeze.

## Grease Remover

**Grease Remover** is a ready-to-use product that removes recent grease stains from your Heidelberg floor. The products should be applied immediately after the stain occurs thereby preventing the grease from penetrating the surface.

### Instructions:

- 1) Apply a generous quantity of **Grease Remover** to the spot.
- 2) Allow several minutes for absorption.
- 3) Wipe off the product using a dry cloth or paper towels.
- 4) For stubborn marks, it is recommended to repeat this method as many times as needed to achieve the desired results.

**Storage:** The product can be stored for up to 12 months. Store in dry conditions and in the original packaging. Do not allow to freeze.



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## Refresh

**Refresh** is a ready-to-use revitalizing treatment oil that refreshes, restores and protects your Heidelberg floor. **Refresh** is used when the surface feels and looks dry or rough in areas where the finish has worn due to heavy traffic. Maintenance with refresh will replace the oil that has worn away and add protection to that area. When the color of the surface needs to be restored, we recommend a rejuvenation treatment with Maintenance Oil, using the corresponding color of the treated surface.

### Instructions:

- 1) Eliminate dirt and dust from the floor.
- 2) Spray **Refresh** on the surface to be treated, or apply the product with a cloth. Use a minimal amount of the product to prevent the floor from becoming sticky.
- 3) Allow the product to react for a couple of minutes.
- 4) Wipe the surface dry with a cloth, paper towel, or a cloth under a buffer with a white pad. Polish until the surface feels completely dry.
- 5) Work in zones that can be fully wiped dry within 15-20 minutes.
- 6) The surface can be walked on after 4-6 hours.

**Coverage:** 1 liter = +/- 1075 SF

Use very little product to prevent the floor from becoming sticky.

**Storage:** The product can be stored for up to 12 months. Store in dry conditions and in the original packaging.

### Technical Specifications:

Oil

Unit weight: +/- 0,90

Color: opaque

Odor: specific

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### WARNING:

The Product may NOT be diluted!

Cloths, saturated with oil, may spontaneously combust.

After usage, they need to be soaked in water before disposal.



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## Maintenance Oil

**Maintenance Oil** is a ready-to-use product to care for your Heidelberg floor. This treatment restores and intensifies both the color and the durability of the floor. Intervals for maintaining the floor vary according to how much wear the floor is getting. It is recommended that this treatment be carried out just before the protective oil from your floor shows signs of fading. **Maintenance Oil** is available in the full range of product colors offered by Heidelberg. No professional expertise is required to treat your floor with **Maintenance Oil**.

### Instructions:

- 1) Eliminate dirt and dust from the floor.
- 2) Clean the floor thoroughly with **Natural Soap** and water. Damp mop well with clean water to eliminate any soap residue. Let area dry completely.
- 3) Apply **Maintenance Oil** with a cloth, a brush, or a sponge preferably in sections of 6-12 square feet. Each treated section should be wiped dry within 15 minutes. If a floor polisher is used, carry out this treatment using a lint-free cotton cloth.
- 4) Ensure the room is well-ventilated. The floor should be dry after 6-8 hours.

The floor can be cleaned with a cloth dampened with water after 48 hours. Do **NOT** use soap at this stage. Wait 1 week before once more maintaining the floor with a mixture of Natural Soap and water.

**Coverage:** 1 liter = +/- 1075 SF

**Storage:** The product can be stored for up to 12 months. Store in dry conditions and in the original packaging.

### Technical Specifications:

Basis: a mixture of natural oils and hard wax

Color: 35 standard colors

Consistency: liquid

Flash point cc (astm d93): > 62 °C

Fixed dust percentage: > 72 %

Density: Pure: 0.93 g/cm<sup>3</sup> - 0 colors: 1 to 1.4 g/cm<sup>3</sup>

VOC: 280 g/l

### WARNING:

The Product may NOT be diluted!

Cloths, saturated with oil, may spontaneously combust.

After usage, they need to be soaked in water before disposal.